

# Personal Automated Teller (PAT) Menu

703-323-0222 (local) or 888-PAT-SYSTEM (out of town)

Listen carefully and follow the voice prompts. Enter your member number and PIN when requested.

## **PRESS 1 FOR BALANCE INQUIRIES**

1. Savings Balance
2. Draft Balance
3. Share Balance
4. Loan Balance
5. Open Share List
6. Open Loan List
7. Share Balance on a Specific Date
8. Loan Balance on a Specific Date

## **PRESS 2 FOR HISTORY INQUIRIES**

1. Last Deposit
2. Last Payroll Deposit
3. Share History
4. Loan History
5. Deposit History
6. Recent Transaction Activity

## **PRESS 3 FOR WITHDRAWALS**

1. Savings Withdraw
2. Draft Withdraw
3. Share Withdraw
4. Loan Advance

## **PRESS 4 FOR TRANSFERS**

1. Savings to Draft
2. Draft to Savings
3. Share to Share
4. Loan to Savings
5. Loan to Draft
6. Loan to Share
7. Savings to Loan
8. Draft to Loan
9. Share to Loan

## **PRESS 5 FOR DRAFT INFORMATION**

1. Draft Balance
2. Draft Number Inquiry
3. Draft History
7. Draft Number Range

## **PRESS 6 FOR LOAN INFORMATION**

1. Loan Balance
2. Open Loan List
3. Loan Payment Inquiry
4. Loan Payment Balance
5. Loan Payoff Amount
6. Loan Balance on a Specific Date
7. Loan Advance Total
8. Mortgage Loan Inquiry

## **PRESS 7 FOR ADDITIONAL OPTIONS**

1. Bill Payment
2. Year to Date Information
3. Fax Services
4. To Change Preferences
5. To Change Account

## **AT ANY TIME DURING THE CALL, PRESS:**

- 0 To speak to an operator
- # To go back to the previous menu
- \* To end the call

