

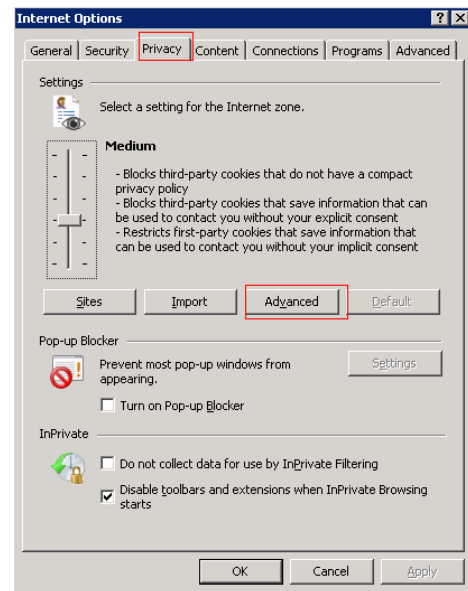
How do I enable / disable / delete Internet cookies?

Locate your web browser/version below and follow the detailed steps.

Microsoft Internet Explorer Users

Windows IE 8.x Browser

1. Close any Internet browser windows that may be open on your computer.
2. Click the **Start** button, select **All Programs**, then click **Internet Explorer**.
3. In the upper right, click the **Tools** menu, then click **Internet Options**.
4. On the **General** tab, under the **Browsing history** section, click the **Delete** button. This will delete:
 - a. Temp Files
 - b. History
 - c. Cookies
 - d. Saved Passwords
 - e. Web Form information



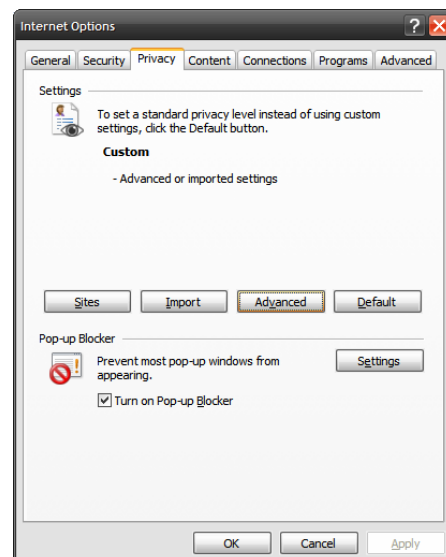
Enable Cookies in IE8:

1. Select **Tools**
2. Select **Internet Options**
3. Select **Privacy** tab
4. Select the **Advanced** button
5. Verify **Override automatic cookie handling** is checked
6. Verify under **First-party Cookies** that **Accept** is selected
7. Verify under **Third-party Cookies** that **Accept** is selected



Windows IE 7.x Browser

1. Close any Internet browser windows that may be open on your computer.
2. Click the **Start** button, select **All Programs**, then click **Internet Explorer**.
3. In the upper right, click the **Tools** menu, then click **Internet Options**.
4. On the **General** tab, under the **Browsing history** section, click the **Delete** button.
5. Under the **Temporary Internet Files** section, click the **Delete files** button
6. Click the **Yes** button to confirm.
7. Under the **Cookies** section, click the **Delete cookies** button, to clear cookies.
8. Click the **Yes** button to confirm.



9. Under the **History** section, click the **Delete history** button
10. Click the **Yes** button to confirm.
11. In the lower right, click the **Close** button to close the **Delete Browsing History** window.
12. Click the **X** button in the upper right to close the **Internet Options** window.

Delete Cookies:

1. Select **Tools**
2. Select **Delete Browsing History**
3. Select **Cookies**
4. Select **Ok**

Enable Cookies:

1. Select **Tools**
2. Select **Internet Options**
3. Select **Privacy** tab
4. Select the **Advanced** button
5. Verify **Override automatic cookie handling** is checked
6. Verify under **First-party Cookies** that **Accept** is selected
7. Verify under **Third-party Cookies** that **Accept** is selected



Windows IE 6.x Browser

Enable/Disable Cookies”

1. Select **Tools**
2. Select **Internet Options**
3. Select the **Privacy** tab.
4. Select **Advanced**
5. **Deselect** override automatic cookie handling button
6. Click on the **OK** button at the bottom of the screen.
7. Click **OK to exit**

Delete Cookies:

1. Select **Tools**
2. Select **Internet Options**
3. Select the **General** tab.
4. Select **[Delete Cookies]**

Windows IE 5.x Browser & prior is not supported with Enhanced Login Security

AOL Users

Deleting cookies on your hard drive

1. Click on Settings at the top of your AOL screen

2. Click on preferences
3. Click on internet settings
4. Under Temporary Internet Files click on the "Delete Cookies" Tab

For more information, see AOL's Help Site: <http://help.channels.aol.com/article.adp?catId=4&sCId=402&sSCId=4027&articleId=218069>

Enabling & Disabling cookies

AOL 9.0

1. From the AOL Toolbar, select **Settings**.
2. Select **Internet [Web] Options**
3. Select **Use your Internet Explorer Settings** to set advanced browser options.
4. Select the **Privacy** tab
5. Select **Advanced**
6. **Deselect** override automatic cookie handling button
7. Click **OK** to exit.

AOL 8.0

1. From the AOL Toolbar, select **Settings**.
2. Select **Preferences**
3. Select **Internet Properties (WWW)**
4. Select the **Privacy** tab
5. Select **Advanced**
6. **Deselect** override automatic cookie handling button
7. Click **OK** to exit.

AOL 7.0 with IE 6.x

1. From the AOL Toolbar, select **Settings**.
2. Select **Preferences**
3. Select **Internet Properties (WWW)**
4. Select the **Privacy** tab
5. Select **Advanced**
6. **Deselect** override automatic cookie handling button
7. Click **OK** to exit.

AOL 7.0 with IE 5.5 – IE 5.x is NOT SUPPORTED

1. From the AOL Toolbar, select **Settings**.
 2. Select **Preferences**
 3. Select **Internet Properties (WWW)**
 4. Select the **Security** tab
 5. Select the **Custom Level** tab
 6. Under "Allow Cookies that are stored on your computer" click "**Enable**"
 7. Under "Allow per-session cookies (not stored)" click "**Enable**"
 8. Select **OK**, Yes you want to save the settings
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Mozilla Firefox Users

Deleting cookies on your hard drive

Mozilla Firefox 1.x & 2.x users can delete the cookies on their hard disk drive by clicking the "Tools" menu, "Options", clicking the "Privacy" button, and under "Cookies" click the Clear button.

Disabling cookies

To disable Mozilla Firefox 1.0 cookies, click the "Tools" menu, "Options", clicking the "Privacy" button, and under "Cookies" uncheck the "Allow sites to set cookies" option.

Enabling cookies

To enable Mozilla Firefox 1.0 cookies, click the "Tools" menu, "Options", clicking the "Privacy" button, under "Cookies" check the "Allow sites to set cookies" option.

Netscape Users

Deleting cookies on your hard drive

Netscape 9.x, 8.x & 7.x users can manage and delete cookies by clicking the "Tools" menu and then "Cookie Manager".

Enabling & Disabling cookies

Netscape 7.x

1. Click **Edit** on the Toolbar.
2. Click **Preferences**
3. Click the **Privacy and Security** category; expand the list to show the subcategories.
4. Click **Cookies**
5. Three options are displayed. Click the appropriate choice:
 - o Disable cookies
 - o Enable cookies for the originating web site only
 - o Enable all cookies
 - o If you want to be notified when a web site tries to set a cookie, select "Warn me before accepting a cookie."

Netscape 6.x

1. Click **Edit** on the Toolbar.
2. Click **Preferences**
3. Click the **Privacy and Security** category; expand the list to show the subcategories.
4. Click **Cookies**
5. Three options are displayed. Click the appropriate choice:

- Disable cookies
 - Enable cookies for the originating web site only
 - Enable all cookies
 - If you want to be notified when a web site tries to set a cookie, select "Warn me before accepting a cookie."
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Opera Users

Opera users can manage, disable, and enable their cookies by clicking the "File" menu, "Preferences", and selecting "Privacy".

Safari for MAC Users

Enabling & Disabling cookies:

1. Open Safari
2. Click "Preferences"
3. Click "Security" (top of the list)
4. Click "Show Cookies" button
5. Click "Remove All" button (a dialogue box will show up to make sure you really want to remove them) hit "Remove All" button again
6. Hit "Done"

Delete Cookies:

1. Select **Preferences** from Safari Menu
 2. Select **Security** icon
 3. Select **Show Cookie** button.
 4. Select **Cookies** to be deleted from the list
 5. Select **Delete** button
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Safari for OS- 10.3 and newer Users

Enabling & Disabling cookies:

1. Click the **Safari** menu, then click **Preferences**.
2. Click the **Security** icon.
3. Click the **Show Cookies** button.
4. Click the **Remove All** button.

Mac IE 5.x, Safari for OS 9 Browsers & prior are not supported with Enhanced Login Security